

**Code of Conduct towards Defences Service Personnel in
Uniform by Civil Agencies**

*No.71937/SW2/95/GAD
General Admn (Sainik Welfare) Dept.
Thiruvananthapuram dt.18.9.1995*

CIRCULAR

Sub : Code of conduct towards Defence Services Personnel in Uniform by Civil Agencies
- Instructions issued - regarding -

It has been brought to the notice of Government that Civil agencies like Electricity Offices, Revenue Offices etc., have a tendency to deal with military service personnel in uniform in a manner similar to the public.

Because of their discipline, nature of duty etc., the military service personnel have inherent limitation in representing their cases before the various agencies/organisations especially due to their ignorance some times of local language, customs and so on. So there is need to deal with their cases with utmost sympathy and with due courtesy.

In the circumstance all Heads of Departments/District Collectors, Chief Executives of Public Sector Undertakings, and Executives in the Civil Institutions are therefore requested to ensure that due courtesies and a sense of urgency should be extended in their dealings with defence service personnel.

Any lapse in the matter will be dealt with very seriously.

G. Gopalakrishna Pillai
Additional Chief Secretary

*Directorate of Sainik Welfare
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Endt. No.9685/Est-1/95/DSW

Dated 19.10.1995

Copy communicated to all Zila Sainik Welfare Officers for info.

Administrative Officer
For Director

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